

To patients of Dr. Rider....

3/16/20

With the recent Covid-19 issues our office will be conducting business a little different than usual- and these procedures are ever changing based on the latest updates from the CDC and the Department of Health.

We need to limit the exposure to our staff and most vulnerable patients. Therefore, we ask the following:

- For those patients with respiratory issues-(fever, cough, difficulty breathing, or any other issues like sore throat, runny nose, muscle aches, etc.) **PLEASE call the office before coming in** so our nurses can obtain your history and Dr. Rider can determine the best protocol for accessing and treating you.
- If you have a scheduled appt and have fever, cough or other respiratory symptoms – **please call before coming into the office.**
- If you are having difficulty breathing call 911 or go to the nearest emergency room.
- We do not have COVID-19 testing available in our office, but if Dr. Rider determines you need it, we do have the means to get you tested.
- If you have general questions about Covid -10 please call 1-888-364-3065 and trained personnel can answer many of your questions. This also prevents our limited staff from taking phone calls so we can treat/respond to those patients needing actual care.

We will update this notification as we get new information. We appreciate your patience and understanding.

Long Lake Medical Staff

